

INFORMATION BROCHURE





COMPILATION

This brochure has been compiled in terms of the Promotion of Access to Information Act 2 of 2000.

Reference to sections in this brochure unless indicated otherwise, refer to the Provisions of the Promotion of Access to Information Act 2 of 2000.

INTRODUCTION

The Gauteng Gambling Board is a statutory body established in terms of section 3 of the Gauteng Gambling Act, No 4 of 1995 as amended.

Prior to August 1996 betting on horse-racing and other sporting events was the only form of legal gambling in Gauteng. During August 1996 the Gauteng Gambling Act 1995 (Act No 4 of 1995), was promulgated. This Act legalised other forms of gambling in the Province and provided for the establishment of the Gauteng Gambling Board.

The following forms of activities are regulated by the Board in Gauteng:

- Casino gaming
- Betting on horse-racing and sporting events
- Bingo
- Limited payout gaming machines (Route and site operators)
- The manufacturing and supply of gambling equipment

VISION

To be the leading and innovative regulator in the gambling industry.

MISSION STATEMENT

To regulate the industry in transparent, fair, equitable and competent manner for the benefit of all stakeholders.

HOW WE WANT TO BE PERCEIVED

As regulators of the industry, we pursue without compromise the goal that South Africa generally and Gauteng in particular should maintain an impeccable status as a gambling jurisdiction in the world.

OUR VALUES

The Board ascribes to the following principle values:

- **Integrity and Consistency**

We behave in a trustworthy manner where honesty, fairness, mutual respect, equability and transparency are the corner stones of our daily engagements with people at all levels internal and external to our direct work environment.

- **Service Excellence**

We provide our services in a responsible, competent and considerate manner in response to the needs of our stakeholders and the gambling industry in general.

- **Empowerment**

- We enable and encourage people to make well informed and responsible decisions through optimal utilisation of resources and information resources

- We accept accountability for our actions and decisions

- We make a conscious effort to embrace opportunities of transformation and diversity in every aspect of our business.

- **Employee Centricity**

We recognise our employees as our most valuable resource.

STRUCTURE AND FUNCTIONS OF THE BOARD (Section 14 (1) (a))

The Board

The Board consists of between eight and twelve non-executive Board members who

are experts in various fields. The Board Members' primary responsibilities are:

- Formulation of operational policy and
- Overseeing the operations of the Board

Executive Committee

The committee:

- Performs all functions of the Board during the periods between meetings of the Board
- Consists of three members of the Board, the chief executive officer and the chief operating officer

Secretariat

The implementation of the operational policies is discharged through a dedicated staff which is organised as follows:

- **Office of the Chief Executive Officer**

Strategic management and liaison with stakeholders.

- **Office of the Chief Operating Officer**

Managing the operations of the Board.

- **Licensing and Investigations**

Receiving and processing applications.

- **Compliance: Audit**

Ensuring accuracy of gaming revenue paid by the licensees and compliance to applicable gaming legislation.

- **Compliance: Gaming Control**

Ensuring technical compliance of gaming devices to legislation.



- **Legal Services and Law Enforcement**

Rendering of legal and secretarial services of the Board as well as investigation of violations of gambling legislation.

- **Social and Economic Development**

Geared at activities that will conduct and manage gambling in a socially responsible manner through interventions of public awareness on responsible gambling, Corporate Social Investment interventions and minimisation of incidents of problem gambling

- **Communications**

Provision of communication support services.

- **Human Resources**

Promoting and maintaining industrial relations.

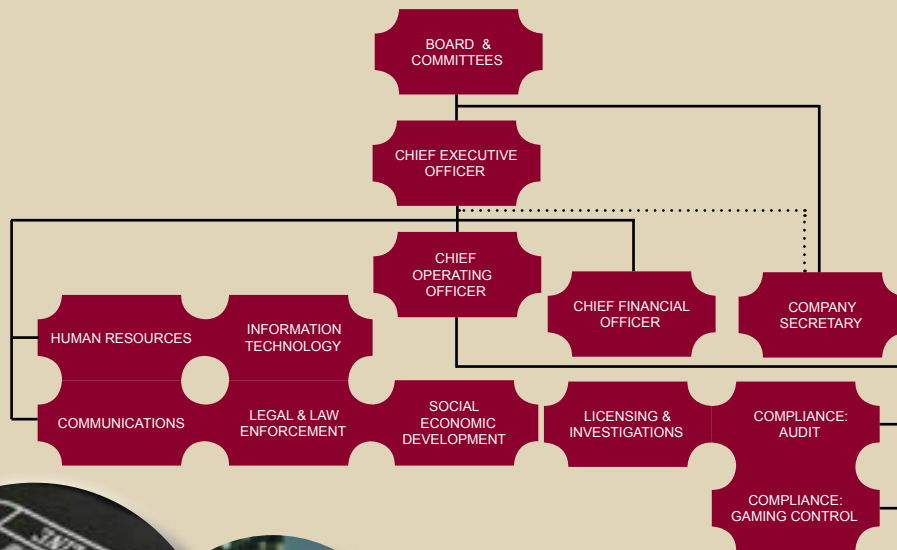
- **Information Technology**

Developing, maintaining and supporting management information systems.

- **Finance and Administration**

Providing financial and administrative support services.

SCHEMATIC DIAGRAM OF THE STRUCTURE OF THE GAUTENG GAMBLING BOARD



THE SOUTH AFRICAN HUMAN RIGHTS COMMISSION GUIDE (S 14 (1) (c))

The Human Rights Commission has compiled a guide in all official languages of the country. The guide contains amongst others the objects of the Access to Information Act, contact details of various private and public bodies and their contact details, assistance available from the Human Rights Commission and information officers of public bodies and remedies available in law for non-compliance with the Access to Information Act procedures for obtaining information in terms of the Access to Information Act.

The guide is available from:

The South African Human Rights Commission

Postal Address:
Private Bag 2700
Houghton
2041

Telephone: +27 (11) 484-8300
Fax: +27 (11) 484-1360
Website: www.sahrc.org.za

RECORDS HELD BY THE BOARD

Records that may be requested (S14 (1) (a))

- Copies of applications for licences and related documentation
- Copies of licensing investigation reports

Automatic disclosures (S 14 (e))

- Copies of gambling licenses issued by the Board
- Copies of minutes of the Board
- List of all licensed gambling operators or entities
- List of licensed venues
- List of approved gaming equipment
- Taxes collected
- List of persons excluded from gambling outlets
- Annual report of the Board
- Other information made publicly available by the Board

Procedure for obtaining record

- A requester must use the form that has been printed in the Government Gazette (Govt. Notice R187-15 February 2002).
- The requester must also say if he or she wants a copy of the record or if he or she wants to inspect the record (29 (2)).
- If a person requests access in a particular form then he or she will get access in the manner that has been asked for. This is unless doing so would interfere unreasonably with the operations of the Gauteng Gambling Board, or damage the record, or infringe a copyright not owned by the Board.



If for practical reasons access cannot be given in the required form but in an alternate manner, then the fee will be calculated according to the way that the requester first asked for it.

- If, in addition to a written reply to their request for the record, the requester wants to be told about the decision in any other way, e.g. telephone, then this must be specified. (S18(2) (e))
- If a requester is asking for the information on behalf of somebody else he or she must show in what capacity the request is being made. (S 18 (2) (f)).
- If requesters are unable to read or write, or if they have a disability, then they can make the request for the record orally. The information officer must then fill in the form for them and give them a copy. (S18(3)).
- The requester will be notified of the prescribed fee payable before the request for information is further processed.
- The requester may lodge an internal appeal or an application to the court against the tender or payment of the request fee.
- The requester will be notified whether or not he or she will be granted access to the information requested.

SERVICES AVAILABLE (S 14 1(f))

Protection of the public

Protection of the public is one of the core functions of the Board. This is achieved as follows:

Ensuring integrity of gambling activities

- Licensing of credible operators and suppliers of gaming equipment
- Setting and regulating of gaming equipment standards
- Approval and registration of gaming equipment
- Registration of suitable persons to be engaged in gambling occupations.
- Ensuring regulatory compliance by licensees on an ongoing basis

Eradication of illegal gambling activities

This is done in order to protect the public from unfair business practices, as illegal operators are not subject to regulatory control to ensure fair business practices.

Disputes resolution and patron assistance

The Board receives and adjudicates complaints received from the public arising from gambling disputes or other gambling related activities.

Tax collections

The Board collects on behalf of the Gauteng Provincial Government and other beneficiaries gambling taxes and levies on gambling transactions.

Measures to promote responsible gambling and minimisation of incidences of problem gambling

The Gambling Board recognises that opportunities for gambling entail particular risks for the people of Gauteng. To this end, the Board co-operates with other relevant organisations to assist people who fall prey to gambling addiction.

The following assistance is available to any person who has a gambling problem:

Self-exclusion

The Board and gambling operators in the province operate a system of self-exclusion in terms whereof a gambler can voluntarily request to be excluded from a gambling outlet.

Professional assistance

A general practitioner can assist by referring persons to clinics specialising in the treatment of addiction. There are various voluntary organisations, which may be approached for free counseling.

The National Responsible Gambling Programme has a helpline for treatment and counseling of problem gamblers. Contact the National Problem Gambling helpline on 0800 006 0008 toll free.

Access to services

Enquires regarding the services of the Gauteng Gambling Board or assistance may be directed to the CEO or to the head of the relevant departments.

PUBLIC INVOLVEMENT IN THE FORMULATION OF POLICY AND THE EXERCISE OF POWER (S14 (1) (g)).

The Board involves the public in the process of considering and awarding licences as follows:

- Holds public hearings prior to adjudication of applications for licences.
- Applicants for licences are required to publish their intention to apply for a licence in both the Provincial Gazette and in a newspaper circulating in the district in which the premises are situated to which such application relates, in any official language in which such newspaper is published.
- Interested parties are invited to lodge written representations, indicating whether or not they wish to make oral representations at the hearing of the licence application.

REMEDIES AVAILABLE IN THE EVENT OF NON-COMPLIANCE (S 14(1)(h))

A requester for information may:

- Lodge an appeal to the Board against the decision of the Information Officer.
- If he or she is still aggrieved by the decision of the Board, apply to court for appropriate relief.





CONTACT DETAILS

Information Officer:

Mr S. Ngubeni
Chief Executive Officer
stevenn@ggb.org.za

Deputy Information officers:

Mr E. Lalumbe
Chief Operating Officer
edwardl@ggb.org.za

Mr L. Lukhwareni
Legal and Law Enforcement Manager
luckyl@ggb.org.za

General Information

Physical Address:

Waverley Business Park
125 Corlett Drive, Bramley 2018

Postal Address:

Private Bag 15 Bramley 2018

Telephone: +27 (11) 581-4800
Fax: +27 (11) 581-4903
Website: www.ggb.org.za



GAUTENG PROVINCE
ECONOMIC DEVELOPMENT
REPUBLIC OF SOUTH AFRICA