



**QUESTIONS AND ANSWER FOR: COMPULSORY BRIEFING SESSION FOR SECURITY TENDER.**

<b>RFP DESCRIPTION AND NUMBER:</b>	<b>APPOINTMENT OF A SERVICE PROVIDER TO RENDER PHYSICAL SECURITY SERVICES FOR 36 MONTHS - GGB/RFP/001/2023-2024.</b>
<b>BRIEFING SESSION DATE:</b>	<b>11 AUGUST 2023 AT 11:00AM</b>

<b>Item</b>	<b>Q and A</b>	<b>Description</b>
1.	<b>Q</b>	Will the service provider be allowed to bid If a control room is situated outside Gauteng Province, but they intend to open one in the Gauteng province after the award. Will that be acceptable?
	<b>A</b>	The bidder can make an agreement with the service providers that have control rooms within a 60-kilometer radius, same applies to the armed respond.
2.	<b>Q</b>	Will the bidder be allowed to bid If a control room is situated more than 60 km, from GGB but is withing the Gauteng Province?
	<b>A</b>	The bidder is evaluated according to the specification and terms and condition embedded on the bidding documents. The alternative means provided on question number one.
3.	<b>Q</b>	What is the budget for this project?
	<b>A</b>	The bidder must benchmark based on the Gauteng Gambling Board past expenditure on security services tender, when doing pricing all costs and taxes must be included.
4.	<b>Q</b>	Are the armed guards going to work Monday to Friday or also on weekends?
	<b>A</b>	Armed guards are required seven days a week. (Monday to Sunday)
5.	<b>Q</b>	Does GGB require a police clearance with the submission or after the bid is awarded?
	<b>A</b>	The bidder must provide a fully completed application form(copy) and before award, the bidder will be contacted to provide Clearance Certificate

6.	<b>Q</b>	What must bidders do if the Police clearance for security personnel is delayed by SAPS?
	<b>A</b>	<p>The average time is about 14 working days from the day the complete application is received at the Criminal Record Centre until the Clearance Certificate is issued.</p> <p>Bidders have sufficient time to get the clearance certificate before the bid can be finalized.</p> <p>A proof of fingerprints from the police /SAPS to check the criminal records must be attached if the report cannot be provided on time.</p>
7.	<b>Q</b>	How many security personnel are needed for the project?
	<b>A</b>	Fifteen (15) security personnel are required, including supervisors.